

CHAPTER 3: Educational Services

Policy 3F.2: Complaints and Grievances

A student has the right to seek a remedy for a dispute or disagreement through a designated complaint and grievance policy. A student should use available informal means to have decisions and/or actions reconsidered before filing a complaint or grievance. No retaliation of any kind shall be taken against a student for participation in a complaint or grievance. Complaints and grievance procedures are protected under data privacy rights.

History:

- 12.2003 Reworked the order of the policy, condensing sections. The former procedure for this policy was incorporated into the new policy.*
- 01.2007 Revised in compliance with revised MnSCU policy. Procedural language moved to new procedure.*